

SAUNA HEATER LIMITED WARRANTY

PAGE 1 OF 1

Saunacore warrants these products to be free from defects in material and workmanship and agrees to remedy any such defect. This warranty does not apply outside the boundaries of the United States or Canada, or to any product which in our sole opinion has been improperly installed, or subject to wilful abuse, misuse, alteration, & shipping damages during the period of coverage. Postage and handling charges of the product to and from Saunacore for warranty repairs and for any related charges for the installation/removal of these products are NOT included in your warranty. Warranty service can be obtained by sending your product to Saunacore (Call 905-951-6662). Warranty repairs must be done only by Saunacore. Proof of purchase and a serial number of the product will be required before any services are performed.

This limited warranty is void if the heater is used improperly. Chemically treated water, such as spa or pool water must not be poured over the sauna stones. The sauna room must be heated for a minimum of 30 minutes prior to the application of water to the sauna stones. The limited warranty is void if a shower or faucet has been installed in the sauna. Damages resulting from the misuse of the heater will not be covered in the warranty.

This limited warranty is void if the installation and wiring is not performed by a certified electrician or authorized qualified service representative.

This limited warranty will be void if the information is not completed and returned within 15 days of the date of purchase. The limited warranty applies only to the original purchaser.

A return merchandise authorization number assigned by Saunacore is required prior to returning any product for repair. Components returned without a return authorization number will not be repaired or replaced. Call Saunacore and ask for the service department. Warranty is non-transferable from original consumer purchaser.

Warrants for Each Models: (NOTE: Warranty claim fees apply to individual warranty claim).

Standard Sauna Heater: Residential use has a 5 year warrant first year all parts and labour, 2nd to 5th year a \$150.00 service charge will apply for repairs of the heating unit only, from the date of original purchase. (Thermostat, timer, pilot light, and contactor excluded) Commercial use has only a one year warranty on parts and labour.

Special Edition & Steam Vaporizer Sauna Heater: Residential use has a life-time Warranty; first year all parts and labour, 2nd year and up has an \$200.00 service charge for repairs of the heating unit only, from the date of original purchase. (Thermostat, timer, pilot light, and contactor excluded) Commercial use has only a one year warranty on parts and labour.

STD HD Sauna Heater: Residential/Commercial use has a 5 year warranty with steam vaporizer system; first year all parts and labour, 2nd to 5th year a \$300.00 service charge will apply for repairs of the heating unit only, from the original date of purchase. (Thermostat, timer, pilot light, and contactor excluded) Unit without steam vaporizer system has only a one year warranty on parts and labour.

Ultimate C6+1 & Elite: Same warranty as the standard commercial sauna heater but a \$350.00 service charge applies.

Ultimate Sauna Heater: Residential use has a life time warranty; 1st year all parts and labour, 2nd year and up requires a \$200.00 service charge for repairs to the heating unit only, from the original date of purchase. (Thermostat timer, pilot light, and contactor are excluded). Commercial use has only a one year warranty on parts and labour.

Controls: Have a 1 year warranty, except mechanical timers. All mechanical timers have a 60 day warranty.

Any damage or missing parts claims must be made within 48 hours of receiving this product.